A Touchstone Energy® Cooperative



October 2020

October is National Cooperative Month

It's been a tough year to celebrate much of anything.

Graduations and birthdays became drive-thru experiences. Events that bring the most people together have been the ones most targeted for cancellation because of social distancing guidelines.

Yet, it's more important than ever this October to invite you to celebrate National Co-op Month with Shelby Energy Cooperative. This year's theme is "Power On"—and that's what we'll continue to do.

Admittedly, National Co-op Month does not command the same attention on a calendar as holidays or anniversaries. You won't see a firework display or a parade to mark this occasion. Instead, the significance of this month can be found in simple accomplishments.

We made it through another day together, we have empathy for our neighbors who may be struggling, and—for the employees and directors at Shelby Energy, our commitment to the members who rely on us to safely power local homes and businesses is unwavering and consistent.

Technically speaking, this service is powered by electrons that travel through transformers and power lines of Shelby Energy Cooperative. But the only way this can happen is through the cooperative relationship that defines who we are. Our over 13,000 members empower Shelby Energy's commitment to community. Through economic development and support of local initiatives, we are dedicated to improving our members' quality of life.

In other words, when we celebrate

National Co-op Month, we are not just recognizing the accomplishments of the people who work at the co-op, we are thanking you for feeding the cooperative spirit which powers all of us.

Being a co-op is not a marketing slogan that any utility can place on its letterhead. If you

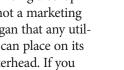


receive service from Shelby Energy, you are not just a customer, you are a member and a part owner of this notfor-profit, locally owned and operated business. Each member gets a vote to decide which fellow members serve on the board of directors that oversees the management of this co-op.

The same cooperative principles upon which we were founded in 1937 continue to guide us today. Yes, this is a very challenging year, and a fitting time to cel-

ebrate National Co-op Month— #PowerOn.





BOARD OF DIRECTORS

Ashley Chilton • Chairman
Pat Hargadon • Vice Chairman
Roger Taylor Jr. • Secretary-Treasurer
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Jack Bragg Jr. • President & CEO
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Shelbyville Office Hours

Monday – Friday: 7 a.m. – 4 p.m. Mailing Address: 620 Old Finchville Road Shelbyville, KY 40065-1714 (502) 633-4420

Remote Payment Centers

Henry County Supply 1497 Campbellsburg Rd, New Castle, KY 40050 502-845-5620

Riverside Smoker Friendly 18 Coopers Bottom, Milton, KY 40045 502-268-3120

Poppy's General Store 24 Equity Drive, Bedford, KY 40006 (502) 663-6028

For information or to report an outage 1-800-292-6585

Visit our website at: www.shelbyenergy.com Email: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account through our website at www.shelbyenergy.com.
Click on "Online Bill Pay" to view your electric bill and make payments by debit card, e-check, Visa or MasterCard.

All new members signing up for service with Shelby Energy will receive a short survey via email. Members who complete this survey are automatically eligible to win a one-time \$20 bill credit. If you did not receive this message, you can complete the survey at www.shelby energy.com/welcome. Each month, one name is drawn and one Shelby Energy member receives a bill credit on their next statement.

The new member survey winner for July is Deedra McNamara of Campbellsburg.

The Annual Member Survey winners were: Donnie Bruner (Bagdad), Eric Thomas (Campbellsburg) and Timothy Kurtz (Bedford).





Think smart

Smart thermostats save energy and money



Heating and cooling costs account for around half of a user's energy bill, according to the U.S. Department of Energy. So when it comes to reducing energy use and cutting home energy costs, the most impact can be made by programming the thermostat. The right thermostat settings could yield energy savings of 8–15%, and new technology is making it easier than ever to achieve those settings.

Smart thermostats are Wi-Fi enabled and may be controlled remotely through a tablet, smartphone or voice control. Some models use multiple sensors to monitor temperatures in various parts of the home for more balanced heating or cooling, track user temperature preferences and use the data to optimize your heating and cooling schedule, and some are designed for complex multistage systems that will control heating, cooling, dehumidifier and ventilation systems.

If you're interested in controlling your thermostat with your voice or an app, or in being in hands-off mode and letting it learn your habits, you should consider a smart thermostat.

According to Consumer Reports, the most popular brands are Google Nest, Honeywell Home and Ecobee. To narrow your choices, factor in smart features, price and attributes that matter most to you, such as color, size or style, and make sure the chosen product supports your HVAC system.

Whichever fits your lifestyle and preferences, a smart thermostat is a good investment that can help you save energy and money in a more convenient way than ever. Shelby Energy also provides a \$100 rebate for qualifying members that enroll their smart thermostat in the Simple-Saver program.

Visit www.simplesaver.coop to learn more.

Enroll your connected thermostat and get money back.





Your Safety Matters

Play it safe with power cords

Here are five tips about power cords that will keep your family safe and your appliances running better. Never bend a power cord. If you are rolling it up to store it, don't crimp the cord. Cords and cables have wires inside. Bending them can break them—which will ruin the cord.

Avoid covering a cord with a rug. ∠ If you need a long cord or an extension cord to plug in a lamp or other device, your device is too far away from the plug. Move it closer. If you hide a long-distance cord under a rug, it could overheat. Or someone could trip over it.

2 Cords and appliances are sup-Dosed to "match" when it comes to amperage and wattage rating. If you plug a high-wattage appliance into a low-wattage cord, you will overburden the cord. That can cause the cord to overheat and the appliance to malfunction.

4 Don't force a cord's plug into an outlet if it doesn't fit. If the outlet



is too big and the plug does not fit snugly, the outlet is likely to overheat and damage the cord and the plug. If the plug is too big, use an adaptor or find a different outlet. Never cut the third prong off a three-prong plug to fit it into a two-prong outlet.

Inspect power cords often. Even a tiny nick in the cord can result in a shock or even a deadly electrocution. Do not use cords—or appliances with permanent cords—if the cord is damaged in any way-frayed, worn, torn or cut.



The month of October brings

"FREE BULB FRIDAYS" **BACK TO SHELBY ENERGY!**

Every Friday during October, **National Cooperative Month**, you will receive a free bulb when you visit our drive-thru window!





- * while supplies last
- * limit one bulb per member

Then. Now. Always. We're proud to power your life. October is National Co-op Month.

